



Policies & Procedures Las Sendas Location

PAYMENT OF TUITION

- A once annual, insurance fee will be collected upon enrollment. This fee is \$10 per child or \$15 per family.
- Once enrolled customers will have 48 hours to pay their lesson tuition either at the Trail Head Member Club or by calling Kristha at **480-357-8780**. If payment is not received within 48 hours students will be dropped from their class spots.
- With exception of Monday, May 30th, lessons will be pro-rated by the week only.
- **Once paid, tuition is non refundable.**
- We reserve the right to combine or cancel any class at any time.

ENROLLMENT: STARTING AND STOPPING YOUR LESSONS

- Enrollment is open for all students who intend to begin lesson the week of May 31st. Otherwise all enrollments must be conducted not more than one week before the planned lesson start date.
- Students must enroll a minimum of two weeks
- If you choose to stop lessons for a vacation or another temporary break, your class spot will not be guaranteed. However, you can re-enroll up to one week before your planned re-start date without penalty or fee.

MISSED CLASSES

- No refunds or credits will be given for missed classes.
- Make-up lessons will not be offered.

SWIM DIAPERS

- If your child is **under the age of three**, he/she must wear an approved swim diaper regardless of potty training. If your child is over the age of three, but you feel a possibility for an accident still exists, please put him/her in an approved swim diaper. Fecal accidents may shut down the pool and cause great disruption to EVO customers and staff.

Where Learning to Swim Has Evolved